

# TERMS & CONDITIONS

## Ready for Summer

### 1 November - 23 December 2011

#### READY FOR SUMMER - TERMS OF SALE

- Free initial hearing check and hearing aid demonstration (valued at \$59)
- \$1000 off selected hearing aids in the Bay Premium band
- \$750 off selected hearing aids in the Bay Advanced band
- \$500 off selected hearing aids in the Bay Active and Bay Essential bands
- One free Unite accessory OR one free Uniden landline phone OR one free Bellman Alarm clock with selected binaural fittings in the Bay Active, Bay Essential, Bay Advanced and Bay Premium band.
- Free batteries for five years with selected hearing aid purchases in the Bay Active, Bay Essential, Bay Advanced and Bay Premium bands.
- Up to \$1,022 government subsidy

#### FREE HEARING CHECK + DEMONSTRATION

- The free hearing check is a preliminary hearing check to determine if you have a hearing loss and indicates if further investigation is needed. Should a full diagnostic hearing test be required this is at a charge of \$79 outside Auckland and \$89 within Auckland.
- The demonstration will be of hearing aids selected by the clinician and will only be given if the initial hearing check indicates a hearing loss.

#### HEARING AIDS DISCOUNT CONDITIONS

- Two hearing aids (binaural fitting) need to be purchased from the Bay Premium band to redeem the \$1000 discount. If only one hearing aid is purchased, the applicable discount is \$500.
- Two hearing aids (binaural fitting) need to be purchased from the Bay Advanced band to redeem the \$750 discount. If only one hearing aid is purchased, the applicable discount is \$375.
- Two hearing aids (binaural fitting) need to be purchased from the Bay Active or Bay Essential bands to redeem the \$500 discount. If only one hearing aid is purchased, the applicable discount is \$250.

#### FREE ACCESSORY OPTIONS

- The accessories available to choose from (with qualifying purchases) are the ReSound Unite TV Streamer, ReSound Unite Phone Clip, ReSound Unite Remote Control, ReSound Unite Mini Microphone, Uniden Landline Phone SSE25+1 or a Bellman Alarm Clock BE1370.
- Two hearing aids (binaural fitting) need to be purchased from either the Bay Active, Essential, Advanced or Premium bands to receive one free accessory.

## FREE BATTERIES FOR FIVE YEARS CONDITIONS

- Free batteries are given with qualifying 'Ready for Summer' hearing aid sales during November and December 2011 to a maximum of 5 years after the date of purchase.
- In the event the hearing aids, purchased during November and December 2011, get damaged and cannot be repaired or get lost, Bay Audiology reserves the right to suspend giving hearing aid batteries for the remaining time.
- A maximum supply of batteries incorporates 1 box of 10 cards per hearing aid per year – for up to five years. Each card consists of 6 batteries. This only applies to size 10 batteries. Slightly fewer packs will be required for larger battery sizes. A maximum of 16 cards per pair of hearing aids per year will be given for size 312 and 12 cards of size 13 batteries per pair of hearing aids per year.
- The first year's batteries will be provided on the finalisation of the hearing aid(s) purchase

## HEARING AIDS WARRANTY CONDITIONS

- Standard manufacturer warranty conditions apply
- As per normal warranty conditions, the warranty does not cover damage i.e. wax, malfunction or failure resulting from accident, misuse, neglect, abuse, tampering by unauthorised persons, exposure to corrosive conditions, continual instances of wax blockage resulting in damage to the receiver and moisture/corrosion damage, physical changes in the ear of the client, or damage due to foreign objects or matter entering the hearing aid(s).
- Wax filters must be changed on a regular basis (recommended minimum every two months) or as appropriate.
- A suitable dry aid kit must be used every night in accordance with supplied instructions
- Warranty does not cover appointment charges with clinician

## GENERAL TERMS AND CONDITIONS

- To qualify, appointments need to be made on or before 5:00pm 23 December 2011
- Appointments for fitting of hearing aid(s) must be booked within 1 month following the full diagnostic hearing test appointment.
- 'Ready for Summer' terms of sale cannot be used in conjunction with any other offer and cannot be redeemed for cash.
- The hearing aid discounts and accessories are only valid for people aged 18 years and older
- War Pensions clients are only entitled to a free hearing check and a hearing aid demonstration
- Replacements funded (or partially funded) by insurance companies do not qualify for 'Ready for Summer'. Insurance claims are only entitled to a free hearing check and a hearing aid demonstration.
- ACC clients will receive batteries under the ACC scheme, not as part of 'Ready for Summer'.

## CONDITIONS ON PRODUCTS

- If required, hearing aids may be exchanged for other products or returned for a refund in the first 60 days. A fitting fee of \$480 incl GST and the cost of non refundable items (such as ear moulds or tubing) will be deducted from the refunded amount.
- Any accessory items given as part of 'Ready for Summer' must be returned if the hearing aids are refunded.